

UGE-SN301

**B.A./B.Sc./B.Com.(Genl.)/B.Com.(CAS)/B.B.A.
DEGREE EXAMINATION, MARCH - 2023**

GENERAL ENGLISH

**A Course in Conversational Skills
(Semester - III) (New Regulation)
(w.e.f. 2020-2021 Admitted Batch)**

Time : 3 Hours**Max. Marks : 75****PART - A**

I. Read the following questions and answer them in about 75 words. (5×3=15)

1. Explain briefly the summary of the speech 'Tryst with destiny'.
2. What are the challenges that the Americans are expected to face.
3. What was the second story of Steve Jobs in his speech.

S-293**[1]****[P.T.O.]**

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UGE-SN301

4. What was the pledge that Jawaharlal Nehru wanted every citizen of India to talk.
5. What was the first venture of Steve Jobs. Discuss.

II. Read the following questions and answer them in about 75 words. (5×3=15)

1. Write in your words, Kalam's experiences of failure management by a leader.
2. Explain achievements and frustrations in your own words of Ratan Tata.
3. Explain in your own words, what mandela says he learnt, while he was in Prison.
4. How does Kalam describe his spirituality?
5. Larry king says that Mandela had a remarkable life? How did you explain it.

UGE-SN301

III. Read the following questions and answer them in about 75 words. (5×3=15)

1. Plan role-play between a hotel receptionist and a customer and write it in a dialogue form.
2. Explain a few discourses to develop speaking skills.
3. Write down the phrases you use in agreeing & disagreeing.
4. Introduce your mother to your Teacher whom you met in your friend's marriage.
5. Write a debate (both in favour & against) about 'social media spoiling the students'.

UGE-SN301

IV. 1. Imagine you met your favourite teacher after a long time, construct greetings and write dialogue. (5)

2. Match the following requests (A) with suitable responses (B). (5)

A

B

a) Can I speak to you
for a moment

1) Sure, I will

b) Will you come to
college tomorrow

2) Certainly

c) I request you to
mute your phone
for a moment

3) of course,
you can

d) May I have some water

4) No, I can't as
I will be
going out

e) Please shut the door

5) Sorry for the
inconvenience

UGE-SN301

V. Read the conversation below and fill in the gaps with apt phrases from the list given below. (5×1=5)

- a) Do you have _____,
- b) Have you any idea about _____,
- c) How much does _____,
- d) Will you please _____,
- e) May I know _____,
- ✓1) About where is Satish
- 2) This mobile cost
- 3) Shut the door
- 4) Your name, please
- 5) A Red pen

UGE-SN301

VI. Read the following conversation between sales executive and Mr. Mehta and answer the following questions. (5×1=5)

Sales executive : Welcome: Sir, Please have a seat

Mr. Mehta : Thank you, I am interested in buying a family car.

Sales : Very well sir, But first of all please tell me your budget. We deal in the country's most trusted brand Maruthi Suzuki and we have number of options that suit you.

Mehta : Well, my budget is between 8 and 10 lakhs

Sales : Also, please let us know how many members there are in your family.

Mehta : We are four. My wife, two daughters and I and we want a petrol car, not a diesel one.

Sales : (Showing a brochure) Sir, I would recommend you our best-seller brand 'Vitara Brezza'

S-293

[6]

UGE-SN301

Mehta : Why do you recommend this.

Sales : Sir, it has the most advanced engine that gives a good mileage and all the features like, two air bags, digital control panel, alloy wheels and comfortable space.

Mehta : That's fine. Please give me the brochure and I will discuss with my family and we will together visit you tomorrow.

Sales : Very well Sir. You are welcome.

- 1) What Mr. Mehta want to purchase?
- 2) Which brand sales executive recommended firstly?
- 3) How many members are there in Mehta's family and who are they?
- 4) What is the budget of Mr. Mehta?
- 5) What did Mr. Mehta said finally to the sales executive.

S-293

[7]

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UGE-SN301

VII. Observe the following picture and write a paragraph in not less than ten sentences. (10)

